How to ACCESS your MEDICAL RECORDS ONLINE

The **Hospital** patient portal offers you secure, convenient online access to portions of your health information anytime, from anywhere with internet connection.

You can pay your HOSPITAL bill through the PORTAL!

HRRMC HOSPITAL PATIENT PORTAL

To Access **Hospital** Services, Test Results, and Direct Access Testing Records:

- Please provide your email address to HRRMC's Registration personnel.
- You will receive an email within 24 hours from **noreply@thrivepatientportal.com** with the subject line "Welcome to the Heart of the Rockies Regional Medical Center Thrive Patient Portal." The registration link is valid for 48 hours.
- Click on the link provided and complete the registration form.
- Keep your Username and Password in a safe place for future use.
- Records and results may take up to 72 hours after discharge or completion of services to become available
- **Direct Access Testing (DAT):** If you have had Direct Access Testing you can either create a new DAT portal account or you can link those results to your primary hospital portal account; just let the Registration personnel know and they will link your accounts. Keep in mind that the hospital and DAT portal accounts must be linked *every time* you have DAT testing.
- You can also pay your bills through the Hospital Patient Portal.

Need Help?
Call: 719.530.2442 • Monday– Friday, 8:30 a.m.– 4:30 p.m.
Email: PatientPortal@hrrmc.net

How to ACCESS your MEDICAL RECORDS ONLINE

You can pay your CLINIC bill through the PORTAL!

Your **Clinic** patient portal empowers you to conveniently and securely access portions of your health information and manage many of your healthcare needs, anytime, from anywhere with internet connection.

HRRMC CLINIC PATIENT PORTAL

To Access Clinic Visit Information and Communicate with your provider's office at the HRRMC Outpatient Pavilion, Salida Health Center, Buena Vista Health Center, or the Saguache Health Center:

- Please provide your email address to HRRMC's Registration personnel.
- You will receive an email within 24 hours from **donotreply@aprima.com** with the subject line "Welcome to the HRRMC-Medical Clinics Patient Portal." The registration link is valid for 24 hours.
- Click on the link provided and complete the registration form, and change your password from the temporary one provided to you at registration.
- Keep your Username and Password in a safe place for future use.
- Records and results may take up to 72 hours after your visit to become available. Your provider is required to approve all records before they will be posted on the portal.
- Please note that hospital visits and Direct Access Testing results are not accessible through the Clinic Patient Portal. Please see Hospital Patient Portal information. *(reverse side)*
- You can also pay your bills through the Clinic Patient Portal.

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